



Caring for your Bamboo Windchime

All Asli Arts bamboo windchimes are made using natural and sustainable products such as bamboo and coconut shell. Each is hand-carved and hand-tuned by artisans in Bali or Vietnam. With proper care, your Asli Arts bamboo chime will typically last from 3-4 years when hung outside.

To extend the life of your chime:

- Hang your chime in an area protected from direct sunlight or heavy winds. Excellent locations include under a porch overhang or in a shady tree.
- Bring your chimes in during extreme weather or windstorms.
- If you live in the north, bring your chimes in during the harsh winter months and store it in an unheated area, such as a shed or garage.
- Occasionally wipe off your chimes with a damp cloth to remove any build-up or mold.
- Every spring, provide added weather protection by applying a coat of varnish on your chime (you'll want to wipe off the chime before doing this!)

We have taken a number of precautions to ensure our Asli Arts bamboo chimes are the highest quality bamboo chime in the marketplace. Our manufacturers produce only for us, allowing us to ensure a high standard of quality control. In addition, our manufacturers harvest their bamboo only during the best time of year and properly dry the bamboo before making the chimes, both of which reduce the risk of cracks in the bamboo. Finally, all Asli Arts chimes are inspected before they leave our U.S. warehouse.

Bamboo is sensitive to humidity and sudden temperature changes. Despite all our precautions, infrequently, cracks in bamboo occur as the bamboo expands and contracts in reaction to climate changes. Hairline cracks are not of concern; they are normal to bamboo and will not affect the sound of your chimes. What's more, hairline cracks generally do not develop into larger cracks. If, however, you receive a chime with a large crack or other defect, please contact the Woodstock Chimes customer service department at 800-422-4463 for resolution.